

Car-share permits information guide

This information is to assist prospective car-share businesses to understand the assessment framework for car-share permits in Brisbane. For full details regarding the *Regulated Parking Permit Local Law 1996*, or to find out about parking rules and regulations in Brisbane, visit www.brisbane.qld.gov.au and search parking permits.

A map displaying where regulated parking permit scheme areas (including traffic areas) in Brisbane is available here. For information about 'where to park' visit to www.brisbane.qld.gov.au/where-park.

Regulated parking permit scheme

Regulated parking permits are used to allow vehicles to park in regulated parking permit scheme areas contrary to area-wide or signed time limits, subject to specific conditions and eligibility requirements.

Council regulates parking in built up areas to protect neighbourhoods from becoming congested with commuter vehicles. It discourages the use of private vehicles and encourages the use of public and active transport, in high density areas. Regulated parking permits can help residents in regulated parking permit scheme areas to legally access kerbside parking near their homes without being subject to parking fees or the same parking time-limits as other motorists.

While a regulated parking permit scheme can improve opportunities to obtain parking, it does not guarantee parking availability.

Council recently introduced a new [digital parking permit system](#) that allows instant application and accommodates a wider range of parking permits. One of the new permit types is a car-share permit.

What are car-share permits?

Council recognises that car-sharing is becoming increasingly popular, and car-share businesses are an important emerging industry that assists in reducing private vehicle use. The introduction of car-share permits will allow eligible car-share operators to provide their customers with greater access to on-street parking.

When will car-share permits be available?

Car-share permits became available from 1 August 2019.

Who is responsible for parking car-share vehicles legally?

Under Queensland law, the registered owner of a vehicle is responsible for making sure the vehicle is always parked legally. For example, car-share operators must ensure their customers do not park vehicles in locations that operate as clearways at different times of the day. If necessary, Council will take action to ensure the vehicle is removed. This may involve directing the car-share operator to remove the vehicle immediately, issuing a warning notice or infringement notice, authorising the towing of the vehicle, or a combination of these actions.



How much do car-share permits cost?

The current car-share application fee as published in Council's Annual Plan and Budget 2024-2025 is \$465.55 per registered vehicle for a permit that is valid for 12 months.

Fees may change without notice. Please refer to Council's website for the up to date, published fees and charges.

Refunds: Council will not refund a permit application fee, in full or in part, where the permit has been revoked or refused on the basis the permit holder has used a permit contrary to the conditions of use.

Who can apply for a car-share permit?

Eligible car-share operators are businesses or corporations with a current ABN that operate a short-term car-share scheme. The car-share activity must be a commercial operation that makes vehicles available to customers for short-term hire. A car-share permit may be issued for a registered vehicle that is owned or leased by the corporation or business and is available for short-term hire to its members or customers.

Application criteria

1. The vehicle, registration, make and model must be specified on the application.
2. Council must be satisfied that the car-share operator has reasonable comprehensive public liability insurance and fleet insurance.
3. Car-share operators must provide a current Australian Business Number (ABN).
4. The application must include payment before the permit can be issued.

Eligibility restrictions

1. Boats, caravans, trailers, trucks, buses, tractors, and vehicles restricted from parking under *Brisbane City Council Local Law (Heavy and Long Vehicle Parking) 1999* are not eligible for car-share permits.
2. The car-share permit is not intended for private and exclusive use of the registered vehicle by the owner or business employees.
3. Peer-to-peer car-share operations or similar car-sharing arrangements are not eligible. A peer-to-peer car sharing model is one whereby an individual resident can temporarily rent out their personal vehicle for use by any person via a controlled online platform.

Car-share vehicle eligibility criteria

1. The vehicle must be registered in Queensland.
2. The car-share operator's logo and contact details must be prominent and visible from the outside of the vehicle.

Permit transfers

1. Car-share permits **cannot be** transferred from one car-share business to another.
2. Car-share permits **can be** transferred from one vehicle to another, provided that:
 - the car-share operator notifies Council of the new vehicle details to which the permit is being transferred; and
 - the vehicle that the permit is being transferred to is a replacement for a vehicle that is being removed from the car-share business; and
 - the relevant car-share operator owns or leases both vehicles at the time of transfer.

Note: Any future re-issuing of a car-share permit to the old vehicle would require a new application and the issue of a new car-share permit.

Where can car-share permit vehicles park?

A car-share permit is not limited to a specific number of streets like other regulated parking permits. An issued permit is valid for use in any regulated parking permit scheme area.

Regulated parking signs

Car-share permits are valid for kerbside locations where parking sign restrictions indicate 'RESIDENT PERMITS EXCEPTED'. In these locations, the permit allows the vehicle to be parked for longer than the time limits indicated. Some paid (metered) parking zones also indicate that permits are excepted, however, not all paid parking zones allow the use of regulated parking permits. The associated signage will indicate whether permits can be used.

Car-share permits **do not allow** car-share vehicles to be parked in zones designated as:

- clearway zones
- loading zones
- no stopping zones
- bus zones
- taxi zones.

Traffic and Parking Control Areas (Traffic Areas)

Car-share permits are valid for un-signposted kerbside locations within Traffic and Parking Control Areas (traffic areas). Note that:

1. Traffic areas apply parking restrictions to an entire suburb, neighbourhood or precinct without the need for kerbside signage.
2. Any kerbside location within a traffic area, that allows parking and is not signposted, is subject to the parking restrictions that apply to the whole traffic area. Car-share permits can be used to park car-share vehicles at these locations.
3. Signposted parking regulations over-ride traffic area-wide restrictions. There are kerbside locations within traffic areas, that have specific signed parking restrictions that over-ride the general traffic area restrictions. At these locations, car-share permits are only valid if the parking signs specifically indicate 'RESIDENT PERMITS EXCEPTED'.
4. Car-share permits do not allow car-share vehicles to be parked on any street in:
 - the Roma Street Parkland precinct;
 - South Bank Parklands; or
 - the suburb of Brisbane City within the Brisbane Central Traffic Area.

If the driver of a car-share vehicle parks at any of these locations, they must pay for on-street metered parking and comply with regulated parking limits as signposted.

Locations not covered by car-share permits

1. Car-share vehicles do not require a car-share permit to park on streets outside Council's regulated parking permit scheme areas where on-street parking is not regulated by time.
2. Car-share vehicles do not require a car-share permit to park in privately owned off-street carparks. Car-share permits do not give car-share vehicles any special entitlements or discounts to use private carparks in Brisbane. Parking car-share vehicles in off-street carparks (public, private or Council operated) is subject to normal tariffs, time limits and conditions set down by the carpark owner and operator. Any arrangement to locate or facilitate car-share vehicles to park off-street is by private agreement with the carpark owners and operators.
3. Car-share permits do not apply to Council off-street carparks. Off-street parking bays are available for lease from Council, in Council's King George Square and Wickham Terrace car parks. For further enquiries, contact Council on 07 3403 8888.

What are the conditions of use for car-share permits?

The following conditions apply to the use of car-share permits:

1. All car-share permits remain the property of Council.
2. Car-share permits are valid for the date/s specified on the permit.
3. Council reserves the right to withdraw or cancel any permit that is used in contravention of this assessment framework or any Local Law.
4. Council may refuse future applications or cancel issued permits where there is evidence permit holders have used permits contrary to conditions of use.
5. Car-share permits may be reviewed by Council every three months during the term that the permit is valid.
6. Should the need arise, Council also reserves the right to set additional conditions to the permit(s) issued.
7. Car-share permit holders are strictly prohibited from:
 - selling, transferring, assigning, leasing or otherwise disposing of any permit to any other person in contravention of this assessment framework; and
 - allowing any other person to use a permit that has been issued to it in contravention of this assessment framework or the conditions of use of the permit.
8. If requested by Council, a car-share operator must provide quarterly business reports or other information in relation to the car-share operator's car-share business.
9. The permit holder must contact Council to cancel a permit if they dispose of the vehicle to which a permit applies.

How to apply for a car-share permit?

An application for a car-share permit may be made:

1. Online

- Visit www.brisbane.qld.gov.au and search parking permits and apply online through [self-managed portal](#).
- For assistance completing the online application call 1300 322 377 Monday to Friday 7am – 7pm.

2. Via Email

- Download the application form from Council's webpage and email, along with all supporting documentation to applications@brisbaneparkingpermits.com.au
- Our dedicated parking permit team will assist you with your application and payment.

3. Over the phone

- Call 1300 322 377 Monday to Friday 7am – 7pm and our parking permit team will assist you with your application.
- Note, your supporting documentation will need to be submitted via email to applications@brisbaneparkingpermits.com.au to complete allocation assessment.